

# Syllabus

## Fundamentals of Survey and Data Science

3 credits/6 ECTS

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Video lecture by

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February 10 - April 28, 2021

### Short Course Description

The course introduces the student to a set of principles of survey and data science that are the basis of standard practices in these fields. The course exposes the student to key terminology and concepts of collecting and analyzing data from surveys and other data sources to gain insights and to test hypotheses about the nature of human and social behavior and interaction. It will also present a framework that will allow the student to evaluate the influence of different error sources on the quality of data.

### Course Objectives

By the end of the course, students will...

- be able to apply the key terminology used by survey methodologists and data scientists.
- be able to assess the quality of data from different sources based on a data quality framework.
- be able to select an appropriate data source to answer different types of research questions.
- understand the influence of coverage, sampling, and nonresponse on data quality and know how to deal with deficiencies of the data.
- have a clear understanding of the steps involved in data preparation, data processing, data analysis, and data visualization.
- be able to comply with ethical standards in survey research and data science.

### Prerequisites

Students are expected to be familiar with basic statistical concepts, such as mean, standard deviation, variance, and distributions (at the level of an undergraduate course) and have exposure to elements of social science perspectives on human behavior.

## Class Structure and Course Concept

This is an online course using a flipped classroom design. It covers the same material and content as an on-site course but runs differently. In this course, you are responsible for watching video-recorded lectures and reading the required literature for each unit prior to participating in mandatory weekly one-hour online meetings where students have the chance to discuss the materials from a unit with the instructor.

Although this is an online course where students have more freedom in when they engage with the course materials, students are expected to spend the same amount of time overall on all activities in the course – including preparatory activities (readings, studying), in-class-activities (watching prerecorded videos, participating in the live online meetings), and follow-up activities (working on assignments and exams) – as in an on-site course. As a rule of thumb, you can expect to spend approximately 3h/week on in-class-activities and 9h/week on out-of-class activities (preparing for class, readings, assignments, projects, studying for quizzes and exams). Therefore, the workload in all courses will be approximately 12h/week. This is a 3-credit/6-ECTS course that runs for 12 weeks. Please note that the actual workload will depend on your personal knowledge.

## Weekly Online Meetings

*Wednesdays, 12:00 PM EDT/6:00 PM CEST, starting February 10, 2021*

Meetings will be held online through Zoom. Follow the link to the meeting sessions on the course website on [mannheim.instructure.com](http://mannheim.instructure.com). If video participation via Internet is not possible, arrangements can be made for students to dial in and join the meetings via telephone.

In preparation for the weekly online meetings, students are expected to watch the lecture videos and read the assigned literature before the start of the meeting. In addition, students are encouraged to post questions about the materials covered in the videos and readings of the week in the forum before the meetings (**deadline for posting questions is Tuesday, 12:00 PM EDT/6:00 PM CEST**).

Students have the opportunity to use the Conferences feature in Canvas to connect with peers outside the scheduled weekly online meetings (e.g., for study groups). Students are not required to use Canvas Conferences and can use other online meeting platforms, such as Google Hangout or Skype.

**Daylight saving time starts in Europe on March 28, 2021 and clocks are turned ahead 1 hour. Daylight saving time starts in the USA on March 14, 2021. Therefore, look carefully at the times of meetings and deadlines. If in doubt, please consider the Central European Time (e.g. in Frankfurt) is the OFFICIAL time for all meetings and deadlines.**

## Grading

Grading will be based on:

- Participation in discussion during the weekly online meetings and contributions to the weekly discussion forum (**deadline is Tuesday, 12:00 PM EDT/6:00 PM CEST**), demonstrating understanding of the required readings and video lectures, is worth 10% of the final grade.
- Ten online quizzes, worth 100 points each, reviewing specific aspects of the material covered. The simple average of the points across all quizzes is worth 60% of the final grade.
- A final open-book online exam, worth 100 points, is worth 30% of the final grade.

A+	100 - 97
A	96 - 93
A-	92 - 90
B+	89 - 87
B	86 - 83
B-	82 - 80
Etc.	

The grading scale is a base scale recommended by the Mannheim Master of Applied Data Science and Measurement (MDM). Variations for grading on a scale are at the discretion of the instructor.

The final grade will be communicated under the assignment “Final Grade” in Canvas. Please note that the letter grade written in parentheses in Canvas is the correct final grade. The point grade displayed alongside the letter grade is irrelevant and can be ignored.

Dates of when assignments will be due are indicated in the syllabus. Quizzes and assignments will automatically close on the course website at the indicated time. Assignments can be completed at any time leading up to the deadline. Extensions will be granted sparingly and are at the instructor’s discretion.

The final exam is open book and open notes, and students are on the honor system (see Academic Conduct below). Students will have 1 week to complete the exam in Canvas. The exam will be open from Thursday, April 29, 2021 at 12:00 PM EDT/6:00 PM CEST until Thursday, May 6, 2021 at 5:59 PM EDT/11:59 PM CEST, at which point it will close. All students must submit their exams before Thursday, May 6, 2021 at 5:59 PM EDT/11:59 PM CEST.

## Technical Equipment Needs

The learning experience in this course will mainly rely on the online interaction between the students and the instructor during the weekly online meetings. Therefore, we encourage all students in this course to use a web camera and a headset. Decent quality headsets and web cameras are available for less than \$20 each. We ask students to refrain

from using built-in web cameras and speakers on their desktop computers or laptops. We know from our experience in previous online courses that this will reduce the quality of video and audio transmission and therefore will decrease the overall learning experience for all students in the course. In addition, we suggest that students use a wire connection (LAN), if available, when connecting to the online meetings. Wireless connections (WLAN) are usually less stable and might be dropped.

## Long Course Description

The fields of survey methodology and data science draw on theories and practices developed in several academic disciplines – mathematics, statistics, psychology, sociology, computer science, and economics. To become an accomplished professional in these fields requires a mastery of research literatures as well as experience designing, conducting, and analyzing surveys and data from other sources, such as administrative records, social media, or transactions.

This course introduces the student to a set of principles of survey design and data science that are the basis of standard practices in these fields. The course exposes the student to research literatures that use both observational and experimental methods to test key hypotheses about the nature of human behavior and other factors that affect the quality of data. It will also present important statistical concepts and techniques in sample design, execution, and estimation, as well as models of behavior describing errors in responding to survey questions. Thus, both social science and statistical concepts will be presented.

The course uses the concept of total error as a framework to discuss coverage properties of sampling frames and organic data, alternative sample designs and their impacts on standard errors of statistics, different modes of data collection and generation, the role of interviewers and respondents in surveys, impacts of nonresponse and missing data on statistics, measurement errors in data, data processing, and data/research ethics.

The course is intended as an introduction to the fields of survey methodology and data science, taught at a graduate level. Lectures and course readings assume that students understand basic statistical concepts (at the level of an undergraduate course) and have exposure to elements of social science perspectives on human behavior. For those lacking such a background, supplementary readings are recommended.

## Readings

### **Primary readings will be from the following volumes:**

Groves, R.M., Fowler, F.J. Jr., Couper, M.P., Lepkowski, J.M., Singer, E., & Tourangeau, R. (2009). *Survey Methodology, 2<sup>nd</sup> Edition*. New York: Wiley. (available at local bookstores and online retailers)

Peng, R.D. & Matsui, E. (2015). *The Art of Data Science. A Guide for Anyone Who Works with Data*. Leanpub. (available online at <https://leanpub.com/artofdatascience>).

## Required and Recommended Readings

Lists of required and recommended readings are provided below for each unit.

None of the information in the recommended readings will be included on the online quizzes or the final exam.

### Academic Conduct

Clear definitions of the forms of academic misconduct, including cheating and plagiarism, as well as information about disciplinary sanctions for academic misconduct may be found at

<https://www.president.umd.edu/sites/president.umd.edu/files/documents/policies/III-100A.pdf> (University of Maryland) and

<https://www.uni-mannheim.de/en/research/our-research/good-research-practice/> (University of Mannheim).

Knowledge of these rules is the responsibility of the student and ignorance of them does not excuse misconduct. The student is expected to be familiar with these guidelines before submitting any written work or taking any exams in this course. Lack of familiarity with these rules in no way constitutes an excuse for acts of misconduct. Charges of plagiarism and other forms of academic misconduct will be dealt with very seriously and may result in oral or written reprimands, a lower or failing grade on the assignment, a lower or failing grade for the course, suspension, and/or, in some cases, expulsion from the university.

### Accommodations for Students with Disabilities

In order to receive services, students at the University of Maryland must contact the Accessibility & Disability Service (ADS) office to register in person for services. Please call the office to set up an appointment to register with an ADS counselor. Contact the ADS office at 301.314.7682; <https://www.counseling.umd.edu/ads/>.

Students at the Mannheim Business School should contact the Commissioner and Counsellor for Disabled Students and Students with Chronic Illnesses at <https://www.uni-mannheim.de/en/academics/advice-and-services/advice-for-students-with-disabilities-or-chronic-illnesses/>.

### Course Evaluation

In an effort to improve the learning experience for students in our online courses, students will be invited to participate in an online course evaluation at the end of the course. Participation is voluntary but highly appreciated.

## Sessions

Please note that assignments and dates are subject to change. Information posted in Canvas supersedes the information noted here.

### Unit 1: Introduction – How to do survey research and data science

Video lecture: available Wednesday, February 3, 2021

Online meeting: Wednesday, February 10, 2021, 12:00 PM EST/6:00 PM CET

Online quiz unit 1: due Thursday, February 11, 2021, 5:59 PM EST/11:59 PM CET

#### Required Readings:

Groves et al. (2009). Chapters 1.4 and 1.5

Peng & Matsui (2015). Chapters 1-3

Leek, J.T. and Peng, R.D. (2015). What is the question? *Science*, 347, 1314-1315.

#### Recommended Readings:

Couper, M. (2013). Is the sky falling? New technology, changing media, and the future of surveys. *Survey Research Methods*, 7(3), 145-156.

<https://ojs.ub.uni-konstanz.de/srm/article/view/5751/5289>

Grimmer, J. (2015). We are all social scientists now: How big data, machine learning, and causal inference work together. *PS: Political Science and Politics*, 48, 80-83.

[https://web.stanford.edu/~jgrimmer/bd\\_2.pdf](https://web.stanford.edu/~jgrimmer/bd_2.pdf)

Groves, R. (2011). Three eras of survey research. *Public Opinion Quarterly*, 75(5), 861-871. <http://www.uvm.edu/~dguber/POLS234/articles/groves.pdf>

### Unit 2: Quality of Data

Video lecture: available Wednesday, February 10, 2021

Online meeting: Wednesday, February 17, 2021, 12:00 PM EST/6:00 PM CET

Online quiz unit 2: due Thursday, February 18, 2021, 5:59 PM EST/11:59 PM CET

#### Required Readings:

Groves et al. (2009). Chapter 2

Biemer, P. (2010). Total Survey Error. Design, implementation, and evaluation. *Public Opinion Quarterly*, 74(5), 817-848.

### **Recommended Readings:**

EUROSTAT (2007). *Handbook on data quality assessment methods and tools*.

<https://unstats.un.org/unsd/dnss/docs-nqaf/Eurostat-HANDBOOK%20ON%20DATA%20QUALITY%20ASSESSMENT%20METHODS%20AND%20TOOLS%20%20I.pdf>

Morganstein, D. & Marker, D.A. (2012). Continuous quality improvement in statistical agencies. In L. Lyberg et al. (Eds.), *Survey Measurement and Process Quality*, John Wiley & Sons: Hoboken, NJ, 475-500.

Lavrakas, P. (2013). Presidential Address: Applying a Total Error Perspective for Improving Research Quality in the Social, Behavioral, and Marketing Sciences. *Public Opinion Quarterly*, 77(3), 831-850.

AAPOR (2015). *AAPOR Report on Big Data*.

[https://www.aapor.org/getattachment/Education-Resources/Reports/BigDataTaskForceReport\\_FINAL\\_2\\_12\\_15\\_b.pdf.aspx](https://www.aapor.org/getattachment/Education-Resources/Reports/BigDataTaskForceReport_FINAL_2_12_15_b.pdf.aspx)

## **Unit 3: Coverage**

Video lecture: available Wednesday, February 17, 2021

Online meeting: Wednesday, February 24, 2021, 12:00 PM EST/6:00 PM CET

Online quiz unit 3: due Thursday, February 25, 2021, 5:59 PM EST/11:59 PM CET

### **Required Readings:**

Groves et al. (2009). Chapter 3

Hargittai, E. (2015). Is bigger always better? Potential biases of Big Data derived from social network sites. *The Annals of the American Academy of Political and Social Science*, 659, 63-76.

Kreuter, F. and Peng, R.D. (2014). Extracting information from Big Data: Issues of measurement, inference and linkage. In J. Lane, V. Stodden, S. Bender, and H. Nissenbaum (Eds.), *Privacy, Big Data, and the Public Good: Frameworks for Engagement*, 257-275.

## **Unit 4: Modes of Survey Data Collection**

Video lecture: available Wednesday, February 24, 2021

Online meeting: Wednesday, March 3, 2021, 12:00 PM EDT/6:00 PM CEST

Online quiz unit 4: due March 4, 2021, 5:59 PM EDT/11:59 PM CEST

**Required Readings:**

Groves et al. (2009). Chapters 1.3 and 5

**Recommended Readings:**

Couper, M.P., Antoun, C., & Mavletova, A. (2017). Mobile Web Surveys. In P.P. Biemer, E. de Leeuw, S. Eckman, B. Edwards, F. Kreuter, L.E. Lyberg, N.C. Tucker, & B.T. West (Eds.), *Total Survey Error in Practice*, 133-154.

Blom, A.G., Bosnjak, M., Cornilleau, A., Cousteaux, A.S., Das, M., Douhou, S., & Krieger, U. (2016). A comparison of four probability-based online and mixed-mode panels in Europe. *Social Science Computer Review*, 34(1), 8-25.

<https://journals.sagepub.com/doi/pdf/10.1177/0894439315574825>

de Leeuw, E.D. (2018). Mixed-Mode: Past, present, and future. *Survey Research Methods*, 12(2), 75-89.

<https://ojs.ub.uni-konstanz.de/srm/article/view/7402/6582>

**Unit 5: Data Generation from Other Sources**

Video lecture: available Wednesday, March 3, 2021

Online meeting: Wednesday, March 10, 2021, 12:00 PM EST/6:00 PM CET

Online quiz unit 5: due March 11, 2021, 5:59 PM EST/11:59 PM CET

**Required Readings:**

boyd, d. & Crawford, K. (2012). Critical questions for Big Data. Provocations for a cultural, technological, and scholarly phenomenon. *Information, Communication & Sociology*, 15(5), 662-679.

Lazar, D., Kennedy, R., King, G., & Vespignani, A. (2014). The parable of Google Flu: Traps in Big Data analysis. *Science*, 343(6176), 1203-1205.

Stier, S., Breuer, J., Siegers, P. & Thorson, K. (2019). Integrating Survey Data and Digital Trace Data: Key Issues in Developing an Emerging Field. *Social Science Computer Review*, 1-14.

**Recommended Readings:**

Benzeval, M., Bollinger, C.R., Burton, J., Couper, M.P., Crossley, T.F., Jäckle, A. (2020). Integrated data: Research potential and data quality. *Understanding Society Working Paper 2020-02*.

<https://www.understandingsociety.ac.uk/sites/default/files/downloads/working-papers/2020-02.pdf>

AAPOR (2014). *Mobile Technologies for Conducting, Augmenting and Potentially Replacing Surveys: Report of the AAPOR Task Force on Emerging Technologies in Public Opinion Research*.

[https://www.aapor.org/getattachment/Education-Resources/Reports/REVISED\\_Mobile\\_Technology\\_Report\\_Final\\_revised10June14.pdf.aspx](https://www.aapor.org/getattachment/Education-Resources/Reports/REVISED_Mobile_Technology_Report_Final_revised10June14.pdf.aspx)

Schober, M.F, Pasek, J., Guggenheim, L., Lampe, C., & Conrad, F.G. (2016). Social media analyses for social measurement. *Public Opinion Quarterly*, 80(1), 180-211.

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## Unit 6: Sampling I

Video lecture: available Wednesday, March 10, 2021

Online meeting: Wednesday, March 17, 2021, 1:00 PM EDT/6:00 PM CET

Online quiz unit 6: due March 18, 2021, 6:59 PM EDT/11:59 PM CET

### Required Readings:

Groves et al. (2009). Chapters 4.1-4.6

## Unit 7: Sampling II

Video lecture: available Wednesday, March 17, 2021

Online meeting: Wednesday, March 24, 2021, 1:00 PM EDT/6:00 PM CET

Online quiz unit 7: due March 25, 2021, 6:59 PM EDT/11:59 PM CET

### Required Readings:

Baker, R. et al. (2010). Research synthesis: AAPOR report on online panels. *Public Opinion Quarterly*, 74(4), 711-781.

### Recommended Readings:

Baker, R. et al. (2013). Summary report of the AAPOR task force on non-probability sampling. *Journal of Survey Statistics and Methodology*, 1(2), 90-143.

Cornesse, C. et al. (2020). A review of conceptual approaches and empirical evidence on probability and nonprobability sample survey research. *Journal of Survey Statistics and Methodology*, 8(1), 4-36.

Valliant, R. (2020). Comparing alternatives for estimation from nonprobability samples. *Journal of Survey Statistics and Methodology*, 8(2), 231-263.

**Daylight saving time starts in Europe on March 28, 2021 and clocks are turned ahead 1 hour.**

## Unit 8: Questionnaires and Interviewing

Video lecture: available Wednesday, March 24, 2021

Online meeting: Wednesday, March 31, 2021, 12:00 PM EDT/6:00 PM CEST

Online quiz unit 8: due April 1, 2021, 5:59 PM EDT/11:59 PM CEST

### Required Readings:

Groves et al. (2009). Chapters 8.1-8.8 and 9.1-9.7

### Recommended Readings:

West, B.T. & Blom, A. (2017). Explaining interviewer effects: A research synthesis. *Journal of Survey Statistics and Methodology*, 5(2), 175-211.

## Unit 9: Nonresponse

Video lecture: available Wednesday, March 31, 2021

Online meeting: Wednesday, April 7, 2021, 12:00 PM EDT/6:00 PM CEST

Online quiz unit 9: due April 8, 2021, 5:59 PM EDT/11:59 PM CEST

### Required Readings:

Groves et al. (2009). Chapters 6 and 10.6

### Recommended Readings:

AAPOR (2016). *Standard Definitions: Final Dispositions of Case Codes and Outcome Rates for Surveys*. 9th edition.

[https://www.aapor.org/AAPOR\\_Main/media/publications/Standard-Definitions20169theditionfinal.pdf](https://www.aapor.org/AAPOR_Main/media/publications/Standard-Definitions20169theditionfinal.pdf)

Brick, J. M. (2013). Unit nonresponse and weighting adjustments: A critical review. *Journal of Official Statistics*, 29(3), 329-353.

<https://content.sciendo.com/view/journals/jos/29/3/article-p329.xml>

Kalton, G. & Flores-Cervantes, I. (2003). Weighting methods. *Journal of Official Statistics*, 19(2), 81-97.

[http://www.websm.org/uploadi/editor/1369063357Kalton\\_2003\\_Weighting\\_methods.asp.pdf](http://www.websm.org/uploadi/editor/1369063357Kalton_2003_Weighting_methods.asp.pdf)

## Unit 10: Data Preparation, Data Processing, and Data Base Management

Video lecture: available Wednesday, April 7, 2021

Online meeting: Wednesday, April 14, 2021, 12:00 PM EDT/6:00 PM CEST

Online quiz unit 10: due April 15, 2021, 5:59 PM EDT/11:59 PM CEST

### Required Readings:

Groves et al. (2009). Chapters 10.1-10.5

Foster, I. & Heus, P. (2016). Databases. In I. Foster, R. Ghani, R.S. Jarmin, F. Kreuter, & J. Lane (Eds.), *Big Data and Social Science: A Practical Guide to Methods and Tools*. Chapman & Hall, 93-124.

<https://textbook.coleridgeinitiative.org/index.html>

## Unit 11: Data Analysis and Data Visualization

Video lecture: available Wednesday, April 14, 2021

Online meeting: Wednesday, April 21, 2021, 12:00 PM EDT/6:00 PM CEST

### Required Readings:

Peng & Matsui (2015). Chapters 4, 5, 7, 8, and 10

Yalcin, A. & Plaisant, C. (2016). Information Visualization. In I. Foster, R. Ghani, R.S. Jarmin, F. Kreuter, & J. Lane (Eds.), *Big Data and Social Science: A Practical Guide to Methods and Tools*. Chapman & Hall, 243-263.

<https://textbook.coleridgeinitiative.org/index.html>

### Recommended Readings:

Kastellec, J.P. & Leoni, E.L. (2007). Using graphs instead of tables in political science. *Perspectives on Politics*, 5(4), 755-771.

<https://scholar.princeton.edu/sites/default/files/jkastellec/files/graphs.pdf>

## Unit 12: Survey and Research Ethics

Video lecture: available Wednesday, April 21, 2021

Online meeting: Wednesday, April 28, 2021, 12:00 PM EDT/6:00 PM CEST

### Required Readings:

Groves et al. (2009). Chapter 11

Barocas, S. & Nissenbaum, H. (2014). Big Data's end run around anonymity and consent. In J. Lane, V. Stodden, S. Bender, & H. Nissenbaum (Eds.), *Privacy, Big Data, and the Public Good: Frameworks for Engagement*, 44-75.

## Final Exam

Available: Thursday, April 29, 2021, 12:00 PM EDT/6:00 PM CEST

Due: Thursday, May 6, 2021, 5:59 PM EDT/11:59 PM CEST